

**IATA**  
**WORLD**  
**FINANCIAL**  
**SYMPOSIUM**

**IATA**  
**WORLD**  
**PASSENGER**  
**SYMPOSIUM**

Wednesday, 25 October

09:00-10:30	Joint WFS and WPS Opening Plenary Host Airline & Gov. Speech + Economic Outlook + Global Passenger Survey		
10:30-11:15	Networking Break		
11:15-12:30	CEO Panel + Proof of Concept (POC) End to end seamless travel		
12:30-14:00	Networking Lunch + Workshops		
14:00-15:30	WPS - Passenger Experience & Airport	WPS - Accessibility	Airline Retailing & Finance for a Sustainable Future
15:30-16:00	Networking Break		
16:00-17:30	WPS - Passenger Experience & Airport	WPS - Accessibility	Airline Retailing. The journey to Powering Profitability through Customer Centricity
	Networking Dinner		

Thursday, 26 October

09:00-10:30	WPS - Passenger Experience & Airport	WPS - Accessibility	WPS - Airline Retailing	WFS - Value Creation	WFS - Protecting Value
10:30-11:15	Networking Break				
11:15-12:30	WPS - Passenger Experience & Airport	WPS - Accessibility	WPS - Airline Retailing	WFS - Value Creation	WFS - Protecting Value
12:30-14:00	Networking Lunch + Workshops				
14:00-16:00	WPS - Passenger Experience & Airport	WPS - Accessibility	WPS - Airline Retailing	WFS - Value Creation	WFS - Protecting Value
16:00-16:30	Networking Break				
16:30-17:30	Joint WFS and WPS Closing Plenary				

\*Times are subject to change